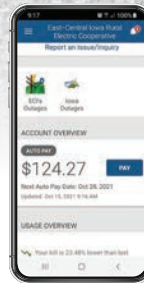


Optimize Your ECI REC Billing Resources in 2025

Get Smart With SmartHub

Tired of paper clutter? Worried about forgetting a utility bill? Once you're registered with SmartHub, you can also sign up for automatic payments and paperless billing, plus access a wide range of account-related information.



APPLE USERS:
Scan to download
the SmartHub app.



ANDROID USERS:
Scan to download
the SmartHub app.



GET YOUR ACCOUNT INFO ON THE GO!

Manage your account like never before with the SmartHub app. The intuitive app design features an enhanced, user-friendly experience. Download the SmartHub mobile app in the Apple or Android store. You can register for SmartHub for the first time using the app too!

Budget Billing Levels Monthly Payments for Members

Knowing what your monthly expenses are going to be helps you meet your financial obligations. ECI REC's budget billing option helps level your monthly electric bill so you can budget better month to month.

How is your monthly payment calculated?

When you request the budget billing option, we calculate your budget amount with one of two methods:

1. If you have an East-Central Iowa REC usage history*, your payment amount is based on your previous 12-month usage.
2. If you have not been at your location of service for 12 months, we will calculate a budget amount based on the previous occupant's usage.

**Budget billing only applies for members who have an ECI REC usage history of less than 3,000 kWh/month.*

Your account must be paid in full before you are able to enroll or cancel your participation. Accounts are reviewed twice a year to ensure budget amounts match usage.

YES, tell me my monthly budget amount.

Name: _____

ECI REC Account No.(s):

Address: _____

City: _____

State: _____

Zip: _____

Daytime Phone: _____

Email: _____

Mail form to: ECI REC | Billing
PO Box 248, Urbana, IA 52345-0248

2400 Bing Miller Lane | PO Box 248 | Urbana, IA 52345-0248 | Toll Free: 877-850-4343

Email: ecirec@ecirec.coop | Web: www.ecirec.coop | facebook.com/eastcentraliowarec

East-Central Iowa Rural Electric Cooperative is an equal opportunity provider and employer.



From the ECI REC family to yours, have a blessed holiday season!

ECI REC will be closed
TUESDAY, DEC. 24,
WEDNESDAY, DEC. 25,
&
WEDNESDAY, JAN. 1

in celebration of the holiday season.

Photo credit: Touchstone Energy



If you receive an offer on equipment like solar panels or small wind electric systems that sounds too good to be true, it probably is! Don't be swayed by aggressive sales tactics or a nontransparent sales rep. Be especially wary if you hear phrases like:

- » **You don't need to work with your cooperative.**
- » **You won't have an electric bill.**
- » **Your cooperative is against renewables.**
- » **Your utility will pay you!**

Before you sign an equipment contract for renewables, call ECI REC at 877-850-4343. Our team is always here to provide the information you need and answer your questions.

Notify Landlord Before Disconnect



Scan to access the Notify Landlord Before Disconnect online form.

The Notify Landlord Before Disconnect program is available if you own rental property that resides in ECI REC's service area and receives electricity from the Cooperative. Once enrolled, you will be notified prior to a meter disconnect while you are renting out the property, which can be helpful if your tenant contacts ECI REC to disconnect the meter when they are moving out. Or, a renter may have late bill payments that could result in meter disconnection. In certain situations and weather conditions, the owner may want to avoid the disconnect.

Notify Landlord Before Disconnect

Property Owner Name: _____

Email Address: _____

Phone: _____

Other Contact Phone: _____

Preferred Contact Method:

☐ Email ☐ Phone

Rental Property Address: _____

City: _____

Mail form to: ECI REC | Billing
PO Box 248, Urbana, IA 52345-0248

MEMBERSHIP BENEFITS



Your Co-op Connections® Card offers you Healthy Savings and local and national deals. Use your card to start saving today! Questions? Email coopconnections@ecirec.coop.



Use SmartHub to pay for FREE online! Visa, Discover, American Express, and MasterCard accepted. While you're there, view your monthly usage data in helpful chart formats.