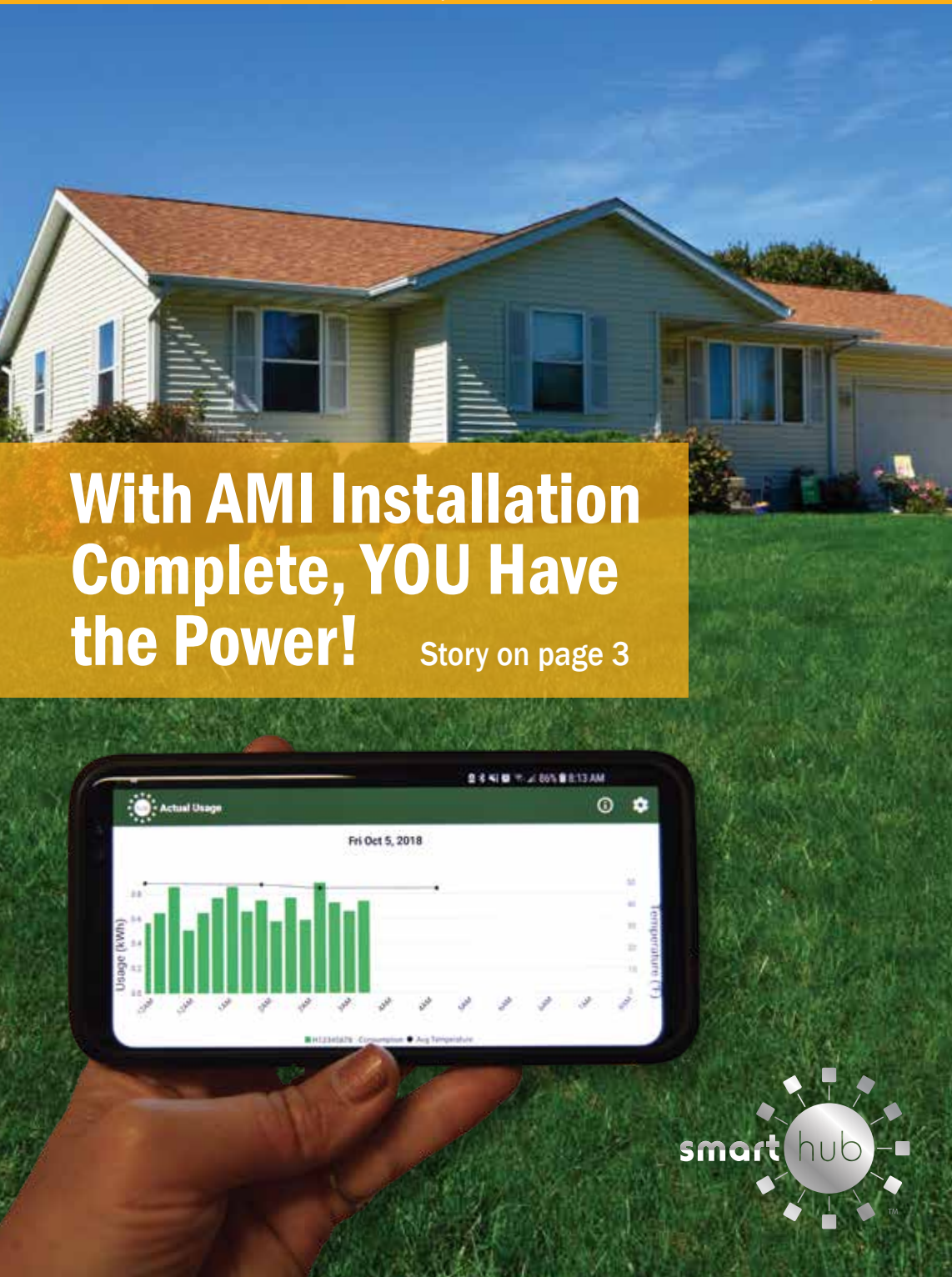


heartland LINK

A publication of East-Central Iowa Rural Electric Cooperative



With AMI Installation Complete, YOU Have the Power!

Story on page 3

A NEW MEMBER RESOURCE page 4

Cooperatives partner to offer residential solar services.



BYLAWS REVISED page 5

New wording reflects decision to reduce number of Board Districts from 10 to 8.

PLANT CLOSURE

page 7

CIPCO comments on early closure of Iowa's only nuclear plant.



WHERE ARE THEY?

page 9

Help us find these former members.



A Touchstone Energy® Cooperative

PLEASE NOTE:

**Office Hours Changing
7:30-4:00, Monday–Friday
Starting December 1**

Calendar Notes

DAYLIGHT SAVING TIME – Sun. 11/4
CLOSED – Mon. 11/12, Veterans Day
CLOSED – Thurs. 11/22 & Fri. 11/23,
Thanksgiving
CLOSED – Mon. 12/24 & Tues. 12/25,
Christmas
CLOSED – Tues. 1/1, New Year's Day

Contact ECI REC

EMAILS

memberservices@
ecirec.coop
(rebates, product sales)

csr@ecirec.coop
(billing, new customers)

WEB SITE
www.ecirec.coop

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HOURS

Monday-Friday
Office: 7:30 a.m. to
4:00 p.m.

(closed Saturdays,
Sundays, and holidays)

 OPERATIONS NEWS
OUTAGE UPDATES

facebook.com/
eastcentraliowarec



take the member challenge

1. KEEPING THE LIGHTS ON: _____ assists
ECI REC in determining the root cause of an outage,
saving time on repair and decreasing outage lengths.

2. ENERGY WISE: Iowa Choice Renewables will simplify
and assist members as they work through sensible
_____ choices.

3. COOPERATIVE DIFFERENCE: East-Central Iowa
REC Director Chris Sackett recently earned his
_____.

Find the answers within the stories, features, and content of this newsletter
and you could win a prize. Send your answers to memberchallenge@ecirec.coop.
Or, print the word(s) at the top of the back page, cut it out, and send
it to: ECI REC, PO Box 248, Urbana, IA 52345. You may mail your entry
along with your electric bill payment, but remember there is a deadline!
Entries for this issue must be received by December 1. Sixteen names will
be drawn from all correct entries. Members will not be allowed to win more
than once per calendar year.

last issue's challenge winners

The following names were drawn from the September/October 2018 *Heartland Link* entries. These members will receive a \$10 credit on their account.

Tracey Bantz

Jerry Jones

Roger Beau

Mark LaGrange

David & Joyce Beckner

Eldo & Shirley Meyer

Sammie Cromer

Barbara Miller

Jason & Wendy DeVore

Robert Muchmore

Roger Fox

Edward Sass

Larry Holst

David & Debbie Schmitz

Mildred Jessen

Jeffery White

03 NOTIFICATION PROGRAMS

04 TURNKEY SOLAR SYSTEMS

Cooperatives partner to offer
residential solar services.

04 MORE AUTUMN FUN

Brought to you by your Co-op
Connections® card.

05 COOPERATIVE BYLAWS REVISED

06 OUTAGE SUPPLY KIT CHECKLIST

06 DIR. EARNS CERTIFICATE

Chris Sackett completes courses.

06 GIVE THE GIFT OF POWER

Cover electrical costs for someone
this holiday season!

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With AMI Installation Complete, YOU Have the Power!

a Keeping the Lights On feature

OVER THE PAST FEW MONTHS, we have shared with you the ongoing status of the Advanced Metering Infrastructure (AMI) project and how it will be an intricate piece of ECI REC's efforts to power forward for our members. Now that the installation of the advanced meters is complete on all member accounts, we can provide our members with confidential, account-specific data.

This advanced technology has begun to collect and store electrical usage data, which provides a multifaceted benefit to our members. Through ECI REC's easy-to-use SmartHub portal, members are able to not only compare their usage history, but also view current, account-specific electric usage in a more detailed manner. This information can empower each member to find ways to decrease their electrical bill by becoming more energy savvy.


If you haven't already done so, download the SmartHub app to your mobile device or visit our website to access the SmartHub portal. Then, simply register to begin viewing your account-specific electricity usage by week, by day, and yes, even by hour. As our members become even more aware of the importance of cutting down on energy usage during the peak hours of 4–9 p.m.,



these tools will become increasingly valuable.

In addition to electric usage data, the AMI system will provide benefits that impact the cost of services to ECI REC members. This advanced technology substantially decreases ECI REC operational costs, and subsequently member costs. Cost savings include, but are not limited to, more efficient data collection. The meters can be read remotely, with instant data collection. This will eliminate the need to use employees or hire a contractor to make on-site meter reads, as well as the need to manually enter data to generate bills.

This new technology will allow more time and manpower for focusing on system operations. AMI technology assists ECI REC in determining the root cause of an outage, saving time on repair and decreasing outage lengths. On a sustainability note, AMI technology also decreases our carbon footprint for future generations.

Installation of the advanced meters will assist ECI REC in utilizing state-of-the-art technologies to better serve our members. At the same time, it will help us reach our goal of a safer and more reliable electric distribution system. 

Cooperative Offers Two Helpful Notification Programs

a Keeping the Lights On message

THE HELPING HAND REMINDER PROGRAM

is a good option for members who struggle to pay electric bills in a timely fashion, perhaps due to illness or forgetfulness. When the account of an enrolled member becomes delinquent, ECI REC notifies their designated contact person. The contact person then reminds the member who missed their payment—they are under no obligation to pay the delinquent bill. Members can withdraw from the program at any time by contacting an ECI REC customer service representative at 877-850-4343.



HELPING
HAND
REMINDER

THE NOTIFY OWNER BEFORE DISCONNECT PROGRAM

is available if you own rental property that resides in ECI REC's service area and receives electricity from the Cooperative. Once enrolled, you will be notified prior to a meter disconnect while you are renting out the property, which can be helpful if your tenant contacts ECI REC to disconnect the meter when they are moving out. Or, a renter may have late bill payments that could result in meter disconnection. In certain situations and weather conditions, the owner may want to avoid the disconnect.



NOTIFY
OWNER
BEFORE
DISCONNECT

Enrollment for both programs can be completed by filling out the forms online at ecirec.coop under Your Electric Bill, Member Programs. Or, access either form online by scanning its QR code above.

A New Member Resource!

an Energy Wise feature from CEO Steve Marlow

IN A COOPERATIVE EFFORT to best serve our members, ECI REC has partnered with nine other electric cooperatives to form Iowa Choice Renewables, LLC—a for-profit company.

There is an evolution occurring in the electric utility industry, and Iowa Choice Renewables has been developed to offer services that complement traditional electric utility service. ICR offers turnkey solar systems that can be sized, purchased, installed, and connected to the power grid. You don't have to be a member of one of the participating electric cooperatives to purchase our products.

Solar is a long-term commitment. Having been a part of your communities for a long time, we're committed. We care about you, and we're here to



stay. We know electricity, and we know how to analyze your usage history and sizing needs. We know interconnection, and we know what needs to be done to keep you and your investment safe.

By forming Iowa Choice Renewables, we are excited to take this important step for our members. Many want to be involved in renewable energy but are confused by the choices and information provided in the market. Iowa Choice Renewables will

simplify and assist members as they work through sensible energy choices.

The Iowa cooperatives that formed ICR have deep roots in delivering safe, reliable, affordable, and environmentally responsible energy to their members. We are proud to provide co-op members and their surrounding communities with local, trusted energy options. For more information, contact ECI REC Director of Member Service Adam Albertsen at 319-443-4343.

MORE SAVINGS, MORE AUTUMN ADVENTURES.

Support these local businesses by using your Co-op Connections® Card.

Emmy Lou Candles | Polar Blair's Den | BEST WESTERN PLUS | Independence Inn & Suites | Bill's Pizza & Smokehouse | Cy & Charley's Tire & Appliances | E & T NAPA Auto Parts | Fabulous Fridays | Heartland Acres Agribition Center | In the Country Garden & Gifts | Michael & Dowd | Office Towne, Inc. | Okoboji Grill | Styles Unlimited | Berry's Lanes, Inc. | Cameron Clothing Company | Clingman Pharmacy, Inc. | Frazier Nursery | Henkle Creek Mercantile | Subway | Viking Sewing Center | *The NEWS/Buchanan County Review*

The one card that does it all.
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Cooperative Bylaws Revised

a Cooperative Difference update

At the August Board meeting the ECI REC Board of Directors revised the Cooperative's bylaws as follows:

Bylaw IV: Directors

Section 1. Districts. The Articles of Incorporation provide that the service area of the Cooperative shall be divided into districts for the purpose of electing Directors. There are presently ten (10) districts, which are geographically defined as set forth in Section 2 below. To be eligible for a directorship, a nominee shall have bona fide residence in the district which is up for election.

Section 2. District Descriptions

The districts are geographically defined as follows:

- **District 1:** Big Creek (Sections 31-36) and Spring Creek (Sections 31-32) Townships in Black Hawk County; Jefferson (Section 34) Township in Buchanan County; Geneseo, Clark, and Oneida Townships in Tama County; Bruce, Cedar, Harrison, Monroe, and Jackson Townships in Benton County.
- **District 2:** Cono (Sections 31-32) and Homer (Sections 35-36) Townships in Buchanan County; Polk (all Sections less Section 4) and Benton (Sections 1-4, 9-16, and 21-24) Townships in Benton County; Grant (Sections 5-8) Township in Linn County.
- **District 3:** York Township in Tama County; Homer, Kane, Union, Eldorado, Fremont, Iowa, Leroy, and St. Clair Townships in Benton County; Marengo and Washington Townships in Iowa County.
- **District 4:** Taylor, Benton (Sections 5-8, 17-20, and 29-32), Big Grove, and Eden Townships in Benton County.
- **District 5:** Benton (sections 25-28 and 33-36), Canton, and Florence Townships in Benton County; Washington, Fayette, Clinton, and Fairfax Townships in Linn County; Lenox Township in Iowa County; Monroe Township in Johnson County.
- **District 6:** Hazleton, Washington, and Sumner (Sections 1-18) Townships in Buchanan County.
- **District 7:** Fremont, Harlan, and Oran Townships in Fayette County; Franklin Township in Bremer County; Lester, Barclay, and Fox Townships in Black Hawk County; Fairbank, Perry, Westburg, and Sumner (Sections 19-21 and 28-33) Townships in Buchanan County.
- **District 8:** Poyner, Big Creek (except Sections 31-36), and Spring Creek (except Sections 31-32) Townships in Black Hawk County; Jefferson (less Section 34), Homer

(less Sections 35-36) and Cono (less Sections 31-32) Townships in Buchanan County; Polk Township (Section 4) in Benton County; Grant Township (less Sections 5-8) in Linn County.

- **District 9:** Illyria, Smithfield, Fairfield, Jefferson, Scott and Putnam Townships in Fayette County; Sperry and Cass Townships in Clayton County; Madison and Buffalo Townships in Buchanan County; Richland and Coffins Grove Townships in Delaware County.
- **District 10:** Byron, Fremont, Liberty, Middlefield, Newton, and Sumner (Sections 22-27 and 34-36) Townships in Buchanan County; Prairie and Adams Townships in Delaware County.

Following the Annual Meeting of Members to be held in the year 2018, and prior to the Annual Meeting of Members to be held in the year 2019, the size of the Board of Directors shall be reduced from ten (10) Directors to eight (8) Directors. The reduction will occur through resignations, retirement, or such other means as deemed appropriate to the Board of Directors. The reduction shall be coordinated so as to provide for the elimination of two (2) Director positions prior to or concurrent with the Annual Meeting of Members to be held in 2019, and the service area of the Cooperative shall be divided into eight (8) districts by the Board of Directors, with each of the eight (8) remaining Directors being assigned to the district within which they reside. The foregoing district boundaries shall be amended to provide for eight (8) districts concurrent with or immediately following the Annual Meeting of Members to be held in the year 2019.

Section 3. Elections. The process for nominating and electing Directors shall be as set forth in the Articles of Incorporation. Directors shall be elected by a plurality of the votes cast. Drawing by lot shall resolve any tie vote. 🗳️



ECI REC Director Earns NRECA Certificate

a Cooperative Difference feature




EAST-CENTRAL IOWA REC DIRECTOR CHRIS SACKETT

recently earned his Board Leadership Program Certificate (BLC). The BLC program is an NRECA curriculum for directors who have already earned the Credentialed Cooperative Director (CCD) Certificate. The BLC is the next step in advancing the knowledge and experience directors need to govern their board effectively. After earning his CCD in 2015, Chris worked

to complete the 10 board leadership credits needed for the BLC.

"By obtaining this certificate, Director Sackett has demonstrated to ECI REC members and other stakeholders his commitment to advancing his knowledge and performing his fiduciary duty to the best of his ability," said ECI REC CEO Steve Marlow.

Sackett was presented with his certificate at NRECA's 2018 Region 5 and 6 meeting, which was held September 18–19 in Minneapolis, Minnesota. Other ECI REC Directors in attendance included Allen Albers, Gary McKenna, Jeff Elliott, Steve Rau, Don Shonka, and CEO Steve Marlow.

The Board Leadership Program is a series of courses focusing in greater depth on specific industry and governance issues, including risk management, power supply, parliamentary procedure, technology, and policy development. A director can earn the BLC if they have completed the CCD and earned 10 credits from a choice of over 20 BLC courses. 

BE PREPARED BEFORE A STORM STRIKES

In the event of a power outage, be prepared by keeping the following items in an easy-to-find emergency supply kit.

■ WATER

Three-day supply, one gallon per person per day.

■ TOOLS

Flashlight, extra batteries, manual can opener, battery-powered or hand-crank radio, NOAA Weather Radio with tone alert.

■ FIRST AID KIT AND PRESCRIPTIONS

First aid supplies, hand sanitizer and at least one week's supply of prescriptions and medications for the family.



AMERICA'S ELECTRIC COOPERATIVES

Learn more at www.ready.gov

Source: American Red Cross, Federal Emergency Management Agency.

Make Holidays Happy With Power Boost Gift Certificates from ECI REC


Giving the gift of electricity may not be at the top of your list of ideas this holiday season, but it may be the perfect fit. Having a winter heating bill covered or partially covered could be a great, unexpected surprise for a friend or family member, and it's easy to do. Simply visit www.ecirec.coop, mouse over Your Electric Bill, Member Programs, and choose Power Boost Gift Certificate to locate the form. Both check and credit card payments are accepted. You may also access the form by scanning the QR code.



Did You Find Us at the Fair? *a Community Connected update*

THANK YOU FOR VISITING the Touchstone Energy® Cooperatives of Iowa booth inside the Rastetter 4-H Building this August during the Iowa State Fair! Cooperative employees from across the state were on hand to talk with visitors about energy efficiency, electric safety, and the cooperative business model. Visitors were also able to mark their home location on our cooperative boundary map of Iowa.

We received almost 550 entries for a chance to win one of three Instant Pot Ultra pressure cookers. These three winners were selected at random:

- » Kate Hindin of Hampton, member of Franklin REC
- » Lisa Klein of Sheldon, member of North West REC
- » Christine Koehn of North English, member of T.I.P. REC 



Central Iowa Power Cooperative Comments on Pending DAEC Closure

a Keeping the Lights On article

LEADERS AT CENTRAL IOWA POWER COOPERATIVE (CIPCO)

expressed guarded optimism about the announcement by Florida-based NextEra Energy Resources (NEER) and Alliant Energy that a 2020 closure of the Duane Arnold Energy Center (DAEC) will result in a win for the state of Iowa.

With earlier-than-anticipated decommissioning costs and the loss of a key source of clean, reliable, and safe energy, leaders at CIPCO are concerned about the near-term adverse effects for members of many of Iowa's electric cooperatives and municipalities. CIPCO is 20% owner of the nuclear plant in Palo.

Earlier in the year, NEER announced a likely 2025 end to energy production—when Alliant Energy's power purchase agreement (PPA) with NextEra Energy comes to an end—despite being licensed to operate until 2034.

"CIPCO hopes NextEra Energy and Alliant Energy will work with all parties involved in the ownership and operation of DAEC to achieve a net economic benefit for consumer-members who have funded this emission-free resource since 1974," said CIPCO's Executive Vice President and CEO Bill Cherrier. "As a minority owner of the DAEC, we're concerned how the upfront financial burden associated with closing the plant may impact our members. We're hoping to work with other owners for a positive outcome."

Payments on debt used to finance improvements to extend the life of the plant through its operating license and to improve safety and reliability will be paid long after the plant is shuttered.



"In order to accommodate NextEra's January announcement, our staff and board have worked aggressively on an integrated resource plan. Low-cost natural gas supplies and declining cost of renewables, including wind and solar, have driven efficiencies in wholesale power markets, which poses challenges for nuclear power generators. Replacing one-third of our energy portfolio will not occur overnight," Cherrier said. "This presents an opportunity to explore additional resources with reliability remaining a long-term priority."


Central Iowa Power Cooperative is an equal opportunity provider and employer. All or some of the renewable energy credits associated with this generation may have been sold or may be sold in the future, to other parties, or may be used to comply with future regulatory requirements.

DAEC currently provides 35% of CIPCO's energy portfolio—coal resources 37%; wind, hydro, landfill

gas, and solar a combined 27%; plus another 1%.

"CIPCO embraced the transition to a cleaner energy future ten years ago with the addition of large wind generation and, more recently, solar," said Cherrier. "Today, our energy supply stands at more than 60% emission-free. Nuclear energy is a key part of our carbon-free resource diversity."

The plant also provides significant employment and economic value to the Cedar Rapids area and to Iowa. With a staff of 500, DAEC provides around \$85 million in salaries and around \$3 million in property taxes to the local economy.


"DAEC has been a valuable economic engine in this state for over 40 years. We recognize economics are driving NextEra Energy's decision to prematurely close the plant. The immediate impact on our member electric cooperatives and municipalities, as well as the state's economy, remain a top concern for CIPCO," said Cherrier. 

High School Seniors: Bank Bucks for College

a Community Connected message

ECI REC HAS DISTRIBUTED over 140 scholarships to graduating high school seniors since 2007 through its Scholarship Program. In 2019, the Cooperative will award up to ten students \$1,000 scholarships to continue their education in college in any field. Up to two \$1,000 scholarships are offered to those who are accepted to and attend the Powerline Technology Program at Northwest Iowa Community College.

“Concern for the community is one of the principles our Cooperative is built on,” said ECI REC CEO Steve Marlow. “Investing in the education of our youth is an investment in the future of our communities.”

To be eligible for scholarships, students must have parents or legal guardians who are members of ECI REC. Applications can be downloaded at ecirec.coop. Look for the scholarship button on the lower left of the home page. **The deadline for applications is Wednesday, March 6, 2019.** If you have further questions, email us at scholarships@ecirec.coop or phone us toll free at 877-850-4343. 


Apply Now for 2019 Youth Tour to D.C.

a Community Connected message

EACH YEAR, ECI REC pays the way for two high school juniors to attend the Electric Cooperative Youth Tour. The 2019 event will take place June 14–20. To be eligible for Youth Tour, students must be heading into their junior year of high school and have parents or legal guardians who are members of ECI REC. **Applications can be found on our Youth Tour page at ecirec.coop and are due Wednesday, February 27, 2019.**

The Electric Cooperative Youth Tour has grown exponentially since its inception over 50 years ago. In 2018, more than 1,800 students from across the nation participated. The week is interspersed with visits to many D.C. monuments and sites, including Capitol Hill and the Smithsonian Museum. Students also have the opportunity to meet with members of their state’s congressional delegation and discuss issues with them. This meeting is always a major highlight of the program.

Youth Tour is one of the most important programs ECI REC takes part in. We are constantly impressed by the caliber of students our Cooperative sponsors. In 2011, Belle Plaine student Connor Roth, a 2010 Youth Tour alum, was chosen to represent Iowa on the Youth Leadership Council. Connor worked at the NRECA Congressional Action Center during the group’s annual meeting, encouraging cooperative members to contact their senators and representatives about key co-op issues. Another Youth Tour alum, Dalton Schmit, was chosen to participate in the 2013 Iowa General Assembly Legislative Page program and helped plan activities for the 2014 Youth Tour trip. Dalton also interned for Senator Tom Harkin in 2014 and at the White House in 2017.

Our teens are our future, and our future is looking brighter every day. For more information about the Youth Tour program, email us at iowayouthtour@ecirec.coop or call us toll free at 877-850-4343. 

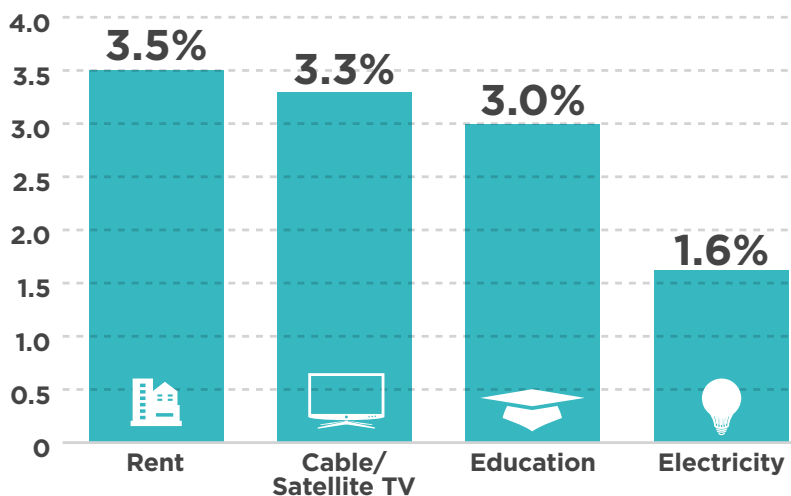


the VALUE of ELECTRICITY

The cost of powering your home rises slowly when compared to other common expenses. Looking at price increases over the last five years, it’s easy to see electricity remains a good value!

Average Annual Price Increase 2012-2017

Percent



Sources: U.S. Bureau of Labor Statistics Consumer Price Index

Help Us Find These Former Members

a Cooperative Difference report

IN MAY, the Board of Directors of East-Central Iowa Rural Electric Cooperative voted to retire \$616,993 in patronage back to its members. These margins— 100% of 2003, 9.76% of 2015, and 5.49% of 2016 margins—were credited to current members on June bills. Former members were sent checks. The 90-day window to cash these checks has now passed, and the people listed below have not yet cashed their checks. These dividends will be forfeited to the Cooperative if not claimed within one (1) year.

If you know of someone listed below, please contact that person, or their next of kin, and ask them to contact our office. ECI REC will require personal identification and/or legal documentation from these people to confirm their membership before dividends can be claimed. People not able to present the necessary documentation should not contact ECI REC on the behalf of a listed member. This list was current at the time of this printing.

Patronage represents the margins, or profits, that the Cooperative earns on electricity purchased by its member accounts. These margins are the member accounts' equity in East-Central Iowa REC. The Cooperative uses this equity to maintain its poles and wires, rebuild its distribution system, and pay expenses. When ECI REC's financial condition allows, these margins are returned back to the members who generated them. In the past 10 years, ECI REC has returned \$5,427,553 to its members.

ALBERTS, RICHARD J
ALLARD, ROBERT G
ALLEN, ROBERT L SR
ALTENHOFEN, JOHNNIE
ANDERSON, DEBRA J
ANDERSON, RODNEY A
ANDREWS, CINDY K
ANTHONY, DAVID E
ASCHBRENNER, QUENTIN A
AUGUSTINE, JAMES
AULD, STEVEN
AVENSON, CLAYTON C
AVIS, BRUCE
BACHNER, JILL
BACKER, HARRY L
BAKER, ROGER
BALDWIN, LARRY P
BALSTER, BRYCE
BANTZ, MEGAN M
BARBOUR, MELIA D
BARKER, DALLAS
BARRON, LARRY M
BARTHOLOMEW, BROCK J
BATCHELLER, STEVE R
BAUMANN, JOE
BAUMERT, JOSEPH
BECK, JACIE
BECKER, EARL
BELKNAP, DUANE
BEMER, JUNIOR R
BENDER, BRIAN M
BENDER, SCOTT
BENESH, SCOTT E
BENNETT, JENNIFER
BENSAND, MARVIN
BENTON/LINN WIRELESS
BERG, BUDD E
BERSTLER, WESLEY A
BILLSLAND, CLARENCE
BIWER, RICHARD
BLAKLEY, JACOB E
BLATCHFORD, VERNA M
BLOCK, LANCE
BODDICKER, MILDRED
BONAR, RON
BOURGET, TIGE
BOWERS, MIKE
BRADY, CLEMENT M
BRAINARD, SHERRY M
BRANDLEY, SONIA
BRANDON, TERRY K
BRANNAMAN, BRYAN
BREKKE, TODD
BREWER, DALE A
BREWINGTON, DWAIN
BRIDGEWATER, STEVE
BRINEGAR, BETH L
BRISLAWN, SCOTT
BROKAW, CHAD A
BROWN, DENNIS L
BROWN, DIANE S
BROWN, JOSH R
BROWN, STEVE A
BRUSH, RODGER D
BUCK, JOHN
BUNGER, NICOLE L
BUNGER, ROBERT
BUOL, KEVIN J
BURNELL, KEITH
BURNS, BRIAN A
BURROWS, PATRICIA M
BURROWS, WANDA
BUTLER, CRYSTAL K
BUTTERFIELD, TRACEY L
BYRNE, IMMANUEL L
CAFFERO, J.P.

CALLAHAN, DOVIE
CAMPBELL, STEVEN T
CARLSON, THOMAS
CARMAN, MICHAEL D
CARPENTER, SHEILA D
CARTER, LARRY W
CERNIN, JENNY E
CHAMBERS, ROBERT A
CHAMLEE, TONY
CHRISTENSEN, JOHN W
CLAIR, FRANK L
CLARK, MARLIN L
CLINTON, ERWIN L
COFFLAND FAMILY FARM
COLSCH, DENNIS
CONNELL, DAVID
CONNOLLY, JOHN
CONRAD, JODY J
COOGAN, WILLIAM P
COOK, JOHN D
COOKE, RANDY J
COPP, JEREMY D
CORBIN, LAURA M
CORNISH, MARK
CORTRIGHT, KEVAN J
COUNTRYMAN, BETTY J
COUNTY LINE ACRES INC
COX, GARRETT M
CRAWFORD, MALINDA S
CROAL, MARGARET J
CULBERTSON, DAVID
DAMGE, STELLA M
DAVIDSON, DAVID B
DEAN, TAMMY A
DEANNEY, ALTON
DEPYPER, BRANDON
DEWITZ, CATHERINE
DICKY, CLINT D
DILTS, ROBERT L
DOCHTERMAN, COREY P
DONNELLY, JOHN
DOONAN, BRENDA J
DOWNEY, ELWOOD
DRAKER-PULLIN, JANIE JO
DRYER, WILLIAM S
DUCKETT, THELMA
DUGAN, TARYN M
DUNCAN, CHRIS A
DURBALA, UNA
DUSHANE, JOHN W
EASTWOOD, HAZEL L
EDDY, MIKE E
EDGEWOOD FEEDMILL
EDMONDSON, LAURA C
EDSILL, KEVIN C
EDWARDS, GARLAND
EISELSTEIN, EDWIN
ELLINGSON, DALE W
ELLIOTT, EVELYN
ENGLEDOW, MELISSA R
EPAULT, EDWARD
ESCH, JOANN
EVANS, JASON R
EVANS, TERRY A
EWOLDT, TERRY L
FAIRBANKS, BRIAN T
FALTIS, BRIAN W
FANK, JOHN C
FAUST, JASON
FEDERSPIEL, RUSSELL
FELKER, TERRY
FETTKETHER, GEORGE R
FETTKETHER, LINDA R
FETTKETHER, STEPHANIE R
FINN, DONALD A
FISH, DAWN R

FISHER, DEAN
FLEMING, DONNA M
FLESHER, NAOMI
FORSYTH, RANDY
FOSS, HAROLD
FOUR R HOGS LLC
FOWLER, JULIA A
FOWLKES, ARTHUR P JR
FRANCK, LARRY J
FRANKS, DUANE E
FRANZENBURG ESTATE
FRITZ, EDWIN L
FROST, STANLEY R
GALL, JEFFREY C
GARDNER, CHAD
GARDNER, ROGER
GARVIN L P GAS
GAVIN, BRODY W
GEARY, DONNA
GEIGER, JUNE I
GEORGE, DEREK W
GERDES, DALE L
GETTY, DAVID D
GIBBOO, KELLY J
GILLIS, KYLE J
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Energy-Efficient Features Impress Guests at Model Home Open House

an Energy Wise article

ON AUGUST 18-19, ECI REC and homeowners Ryan and Kaidy Rasmussen hosted over 100 guests at the Rasmussen residence—an all-electric, energy efficient home—south of Independence. In addition to Ryan and Kaidy, the ECI REC Member Service team and local contractors were on-hand to answer any questions from the guests.

Featured was a geothermal system, heat pump water heater, heat recovery ventilation system, LED lighting, insulated concrete form (ICF) construction, and much more. The open house presented a wonderful opportunity for ECI REC members to see first-hand the advantages and benefits of an energy-efficient home fueled by electricity.

“Because of the location and everything this home had to offer from an energy-efficiency and beauty standpoint, we hoped for a good turnout, and we were not disappointed,” said Adam Albertsen, ECI REC Director of Member Service. “We’d like to thank everyone involved for making this open house a success. A special thank-you to Ryan and Kaidy for being such gracious hosts and constructing a fantastic example of what a model home should look like!”

Here is where the Rasmussens saved with incentives from ECI REC:

- » Geothermal – 5 cooling tons at \$400/ton (\$2,000)
- » Heat pump water heater – \$650
- » Desuperheater water heater – \$150
- » Energy-efficient lighting – \$600
- » Indoor air quality equipment – \$250
- » All Star Home bonus – \$500
- » Total ECI REC rebate incentive: \$4,150

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I certify that all information furnished on this form is true and complete. I understand that anyone who furnishes false or misleading information on this form or who omits material or information requested on the form may be subject to criminal sanctions (including fines and imprisonment) and/or civil sanctions (including civil penalties).

Privacy Policy for East-Central Iowa REC

Our Commitment to Privacy: At East-Central Iowa REC, confidentiality is very important to us. As we continue to improve and expand our services and delivery channels, we recognize our customers' need and desire to preserve their privacy and confidentiality. East-Central Iowa REC recognizes the trust you have placed in us and are committed to safeguarding the privacy of our customers' information. The following policy affirms our continued commitment to preserving customer confidentiality.

The Information We Collect: We receive and retain information about our customers through many sources:

- » Information we receive from you on applications or other forms;
- » Information about your transactions with us, our affiliates, or others; and
- » Information we receive from a consumer-reporting agency.

The Way We Use Information: We limit the use and collection of non-public personal information to that which is necessary to maintain and administer financial services. We do not share this information with outside parties unless:

- » The information is provided to help complete a customer-initiated transaction (such as credit reporting agencies, document processing companies, etc.);
- » The customer has requested it;
- » The disclosure is required by law (e.g., subpoena, investigation of fraudulent activity, etc.); or
- » The disclosure is required by banking regulation (e.g., Fair Lending Reporting Act, Home Mortgage Disclosure Act).

When customer information is provided to any of the third parties just mentioned, that third party must agree to adhere to privacy principles that provide for keeping such information confidential.

Limiting Employee Access to Information: East-Central Iowa REC limits employee access to customer information to those with a business reason for knowing such information. All of our employees are educated on the importance of confidentiality and customer privacy. Any employee that violates the financial privacy of our customers will be subject to appropriate disciplinary measures and possible termination.

Protection of Information via Established Security

Procedures: To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information.

Maintaining Accurate Information: We have established procedures so that our customers' financial information is accurate, current, and complete in accordance with reasonable commercial standards. East-Central Iowa REC will respond to requests to correct inaccurate information in a timely manner.

At East-Central Iowa REC, we value our customer relationships. We want you to understand how we use the information you provide and our commitment to ensuring your personal privacy. If you have any questions about how East-Central Iowa REC protects your information, please contact us at 319-443-4343 or use our email ecirec@ecirec.coop.

Former members with uncashed checks, continued from page 9

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Ph: 319-327-6151

FOR SALE: Men's L.L. Bean Flying Tiger Thinsulate-lined leather jacket. Size med./tall, like new, full leather collar, ribbed cuffs, front flap pockets, inside chest pocket, heavy-duty, full-length zipper, dark brown. Made in USA. Currently selling in L.L. Bean catalog for \$400, asking \$95, Urbana area. Ph: 319-448-4414

FOR SALE: USA-made 50" Swisher ATV Universal snow plow system, very good condition, \$375 or call after 5 p.m. and make an offer. Ph: 319-883-2247

Please email your ad to classifieds@ecirec.coop. Ads for the January/February Heartland Link must be received by Dec. 1, 2018.

East-Central Iowa REC will publish non-commercial advertisements as a service to our members. All ads are free. They may be submitted by any member or employee of East-Central Iowa REC. Ads should contain a phone number, name (if desired), a brief description of items with price (if applicable). Each ad is limited to maximum of 50 words; please type or print clearly. Editor reserves the right to edit or reject any ad. No ads will be taken over the telephone—please email, mail, or bring your ad to the office.

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CLIP AND MAIL

See page 2 for the Member Challenge questions.

Answers: 1. _____ 2. _____ 3. _____

Please note: NO ANSWERS will be taken over the phone.

Members get connected at www.ecirec.coop



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Message From CEO Steve Marlow

AMI Project Completed Ahead of Schedule

AS YOU MAY RECALL, I first introduced AMI technology to the membership in our January/February 2016 issue of the *Heartland Link*. Over the past two years, ECI REC has striven to educate and update members on the implementation of AMI technology via the newsletter, bill inserts, our website, Facebook, and most recently a personalized postcard sent to each account holder to explain the AMI project and prepare them for meter installation. The installation project was initiated in November 2017 and completed this August, ahead of the projected deadline.

ECI REC would like to thank our members for their cooperation, communication, and support during this project. As we look to the future, we are excited to use this new technology to keep your lights on. 🌱

Read our cover story on page 3 to learn what benefits AMI puts at your fingertips!

